

Licensing Act 2003

Premises Licence

982

Part 1 - Premises Details

POSTAL ADDRESS OF PREMISES, OR IF NONE, ORDNANCE SURVEY MAP REFERENCE OR DESCRIPTION

Freshwell Camping

Moor Lane, Croyde, Devon, EX33 1NU.

WHERE THE LICENCE IS TIME LIMITED THE DATES

Not applicable

LICENSABLE ACTIVITIES AUTHORISED BY THE LICENCE

- the supply of alcohol

THE TIMES THE LICENCE AUTHORISES THE CARRYING OUT OF LICENSABLE ACTIVITIES					
Activity (and Area if applicable)	Description	Time From	Time To		
J. Supply of alcohol for consumption ON and OFF the premises Monday to Sunday 11:00am 8:00pm					
	Monday to Sunday	11.00am	6.00pm		

THE OPENING HOURS OF THE PREMISES					
	Description	Time From	Time To		
	Monday to Sunday	8:00am	8:30pm		

WHERE THE LICENCE AUTHORISES SUPPLIES OF ALCOHOL WHETHER THESE ARE ON AND / OR OFF SUPPLIES

- J. Supply of alcohol for consumption ON and OFF the premises

Part 2

NAME, (REGISTERED) ADDRESS, TELEPHONE NUMBER AND EMAIL (WHERE RELEVANT) OF HOLDER OF PREMISES LICENCE

Michael Charles Symonds freshwellcampinginfo@gmail.com 2 Churchford Road, Knowle, Braunton, Devon, EX33 2LT.

REGISTERED NUMBER OF HOLDER, FOR EXAMPLE COMPANY NUMBER, CHARITY NUMBER (WHERE APPLICABLE)

NAME, ADDRESS AND TELEPHONE NUMBER OF DESIGNATED PREMISES SUPERVISOR WHERE THE PREMISES LICENCE AUTHORISES THE SUPPLY OF ALCOHOL

Michael Charles SYMONDS

2 Churchford Road, Knowle, Braunton, Devon, EX33 2LT.

PERSONAL LICENCE NUMBER AND ISSUING AUTHORITY OF PERSONAL LICENCE HELD BY DESIGNATED PREMISES SUPERVISOR WHERE THE PREMISES LICENCE AUTHORISES FOR THE SUPPLY OF ALCOHOL

Licence No. NDEVPA2615

Issued by North Devon





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ANNEXES

ANNEXE 1 - MANDATORY CONDITIONS (PREMISES LICENCE ON & OFF SALES)

- 1. There shall be no sale or supply of alcohol when there is no Designated Premises Supervisor (DPS) in respect of this premises licence or at a time when the said DPS does not hold a personal licence or when his/her licence is suspended.
- 2. Every supply of alcohol under the premises licence must be made or authorised by a person who holds a personal licence.
- 3. Any person used to carry out a security activity as required under the Annexe 2 conditions must be licensed by the Security Industry Authority.
- 4. The responsible person (as defined in s.153(4) of the Licensing Act 2003) must ensure that staff on relevant premises do not carry out, arrange or participate in any irresponsible promotions in relation to the premises. In this paragraph, an irresponsible promotion means any one or more of the following activities, or substantially similar activities, carried on for the purpose of encouraging the sale or supply of alcohol for consumption on the premises -
 - (a) games or other activities which require or encourage, or are designed to require or encourage, individuals to -
 - (i) drink a quantity of alcohol within a time limit (other than to drink alcohol sold or supplied on the premises before the cessation of the period in which the responsible person is authorised to sell or supply alcohol), or
 - (ii) drink as much alcohol as possible (whether within a time limit or otherwise);
 - (b) provision of unlimited or unspecified quantities of alcohol free or for a fixed or discounted fee to the public or to a group defined by a particular characteristic in a manner which carries a significant risk of undermining a licensing objective;
 - (c) provision of free or discounted alcohol or any other thing as a prize to encourage or reward the purchase and consumption of alcohol over a period of 24 hours or less in a manner which carries a significant risk of undermining a licensing objective;
 - (d) selling or supplying alcohol in association with promotional posters or flyers on, or in the vicinity of, the premises which can reasonably be considered to condone, encourage or glamorise anti-social behaviour or to refer to the effects of drunkenness in any favourable manner.
 - (e) dispensing alcohol directly by one person into the mouth of another (other than where that other person is unable to drink without assistance by reason of a disability).
- 5. The responsible person must ensure that free potable water is provided on request to customers where it is reasonably available.
- 6. The premises licence holder or club premises certificate holder must ensure that an age verification policy is adopted in respect of the premises in relation to the sale or supply of alcohol.





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- 7. The designated premises supervisor in relation to the premises licence must ensure that the supply of alcohol at the premises is carried on in accordance with the age verification policy.
- 8. The policy must require individuals who appear to the responsible person to be under 18 years of age (or such older age as may be specified in the policy) to produce on request, before being served alcohol, identification bearing their photograph, date of birth and either a holographic mark or an ultraviolet feature.
- 9. The responsible person must ensure that-
 - (a) where any of the following alcoholic drinks is sold or supplied for consumption on the premises (other than alcoholic drinks sold or supplied having been made up in advance ready for sale or supply in a securely closed container) it is available to customers in the following measures-
 - (i) beer or cider: ½ pint;
 - (ii) gin, rum, vodka or whisky: 25 ml or 35 ml; and
 - (iii) still wine in a glass: 125 ml;
 - (b) these measures are displayed in a menu, price list or other printed material which is available to customers on the premises; and
 - (c) where a customer does not in relation to a sale of alcohol specify the quantity of alcohol to be sold, the customer is made aware that these measures are available.
- 10. A relevant person shall ensure that no alcohol is sold or supplied for consumption on or off the premises for a price which is less than the permitted price.
- 11. For the purposes of the condition 10 set out above-
 - (a) "duty" is to be construed in accordance with the Alcoholic Liquor Duties Act 1979;
 - (b) "permitted price" is the price found by applying the formula- $P = D + (D \times V)$ where-
 - (i) P is the permitted price,
 - (ii) D is the amount of duty chargeable in relation to the alcohol as if the duty were charged on the date of the sale or supply of the alcohol, and
 - (iii) V is the rate of value added tax chargeable in relation to the alcohol as if the value added tax were charged on the date of the sale or supply of the alcohol;
 - (c)"relevant person" means, in relation to premises in respect of which there is in force a premises licence-
 - (i) the holder of the premises licence,
 - (ii) the designated premises supervisor (if any) in respect of such a licence, or
 - (iii) the personal licence holder who makes or authorises a supply of alcohol under such a licence;





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- (d) "relevant person" means, in relation to premises in respect of which there is in force a club premises certificate, any member or officer of the club present on the premises in a capacity which enables the member or officer to prevent the supply in question; and
- (e) "valued added tax" means value added tax charged in accordance with the Value Added Tax Act 1994.
- 12. Where the permitted price given by Paragraph (b) of Condition 11 would (apart from this paragraph) not be a whole number of pennies, the price given by that sub-paragraph shall be taken to be the price actually given by that sub-paragraph rounded up to the nearest penny.
- 13. (1) Sub-paragraph (2) applies where the permitted price given by Paragraph (b) of Condition 13 on a day ("the first day") would be different from the permitted price on the next day ("the second day") as a result of a change to the rate of duty or value added tax.
 - (2) The permitted price which would apply on the first day applies to sales or supplies of alcohol which take place before the expiry of the period of 14 days beginning on the second day.

ANNEXE 2 - CONDITIONS CONSISTENT WITH THE OPERATING SCHEDULE

1. The supply of alcohol shall be confined to the area (s) as outlined in **RED** on the attached plan (s).

ANNEXE 3 - CONDITIONS ATTACHED AFTER A HEARING

- 1. All staff engaged in licensable activity at the premises will receive training and information in relation to the following: (i) The Challenge 25 scheme in operation at the premises, including the forms of identification that are acceptable, (ii) The hours and activities permitted by the premises licence issued under the Licensing Act 2003 and conditions attached to the licence; (iii) How to complete and maintain the refusal register in operation at the premises (in relation to the sale of alcohol); (iv) Recognising the signs of drunkenness; (v) The operating procedures for refusing service to any person who is drunk, under-age or appears to be under-age, or appears to be making a proxy purchase; (vi) Action to be taken in the event of an emergency, including reporting an incident to the emergency services; (vii) Training shall be recorded in documentary form and shall be regularly refreshed at no greater than 12 month intervals. Training records shall be made available for inspection and copying at reasonable times upon request of an authorised officer of a responsible authority. (viii) Training records will be retained for at least 2 years.
- 2. An incident log shall be kept and maintained at the premises which will include a log of the following, including pertinent details: (i) Any incidents of disorder or of a violent or anti-social nature; (ii) All crimes reported to the venue, or by the venue to the police; (iii) All ejections of patrons; (iv) Any complaints received; (v) Seizures of drugs or offensive weapons; (vi) Any faults in the CCTV system; (vii) Any visits by a responsible authority (under the Licensing Act 2003) or emergency service.





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- 3. Records must be completed within 24 hours of any incident, and will contain the time, date, the nature of the incident, the people involved, the action taken and details of the person responsible for the management of the premises at the time of the incident.
- 4. The logs shall be kept for at least 12 months following the date of entry and be made available for inspection and copying upon request of an authorised officer of a responsible authority.
- 5. With the exception to users of the campsite and their bona fide guests, no alcohol shall be consumed more than 30 minutes after the permitted terminal hour for the supply of alcohol.
- 6. The consumption of and sale of alcohol shall cease on the site at 8 pm.
- 7. Open containers of alcohol shall not be removed from the site, except for consumption in any delineated area as shown on a plan to be attached to the licence.
- 8. The sale and supply of alcohol, for consumption by table service at the seating area, as shown on the attached plan, shall cover no more than 50 persons and shall be by waiter/waitress service only when seated.
- 9. Clear and legible signage must be prominently displayed in the outside area specifying that no drinks are to be taken into this area after 8.30 pm.
- 10. Customers shall not be permitted to remove from the premises any drinks supplied by the premises (alcoholic or otherwise) in open containers.
- 11. There shall be a Personal License Holder present on site at all times when the premises is authorised to sell alcohol.
- 12. Outside the hours authorised for the retail sale of alcohol and whilst the premises are open to the public, all alcohol within the premises (including alcohol behind the counter) must be secured in a locked storeroom or behind locked grilles, locked screens or locked cabinet doors to prevent access to the alcohol by both customers and staff.
- 13. No super-strength beer, lagers, ciders or spirit mixtures of 5.5% ABV (alcohol by volume) or above shall be sold at the premises, except for premium beers and ciders supplied in glass bottles.
- 14. There shall be no self-service of alcohol on the premises.
- 15. There shall be two SIA licensed supervisors on duty, one acting as gate/site manager and the other in the bar area, this in addition to two trained bar staff, whilst the premises is open for business.
- 16. A minimum of two SIA licensed supervisors shall be positioned at the exit from the premises at closing time.
- 17. A written drugs policy shall be in place and operated at the premises. It must detail the actions taken to minimise the opportunity to use or supply illegal substances within the premises. The





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policy must be made available for inspections and copying upon request by an authorised officer of a responsible authority.

- 18. Where supervisors are used to search patrons as a condition of entry, a written drugs policy formulated in consultation with the Police will be in place. The policy will include an agreed procedure for the handling and retention of any article seized.
- 19. A training programme surrounding substance misuse will be in place and training will be undertaken at annual intervals for all staff that deal with persons who are in the possession of/or incapacitated through the use of drugs or the combined effect of drugs and alcohol. Records will be maintained detailing the time and date of substance misuse training, the people who received the training, the name of the person delivering the training. Records will be kept for inspection for at least 12 months.
- 20. There must be at the premises a lockable drugs safe to which no member of staff save the DPS shall have access. All controlled drugs (or items suspected to be or contain controlled drugs) found at the premises must be placed in this safe as soon as practicable. Whenever this box is emptied all of its contents must be given to the police for appropriate disposal.
- 21. Clear and legible notices must be prominently displayed at the premises advising those attending that Police will be informed if anyone is found in possession of controlled substances or weapons. Appropriate security arrangements will be in place including toilet areas and other similar areas being regularly checked for evidence of drugs. Signage will be displayed advising of such checks and a register kept of the checks and be available for inspection on request.
- 22. The licensable activities authorised by this licence and provided at the premises shall be ancillary to the main function of the premises as a campsite.
- 23. The premises shall only operate as a restaurant: (i) In which customers are shown to their table; (ii) Where the supply of alcohol is by waiter or waitress service only; (iii) Which provides food in the form of substantial table meals that are prepared on the premises and are served and consumed at the table using non disposable crockery; (iv) Which does not provide any take away service of food or drink for immediate consumption; (v) Where alcohol is not to be sold, supplied, otherwise for consumption by persons taking substantial table meals there, and provided always that the consumption of alcohol by such persons is ancillary to taking such meals.

 Notwithstanding this condition customers are permitted to take from the premises part consumed and resealed bottles of wine supplied ancillary to their meal.
- 24. The premises shall install operate and maintain a comprehensive digital colour CCTV system to the satisfaction of the Police and local authority All public areas of the licensed premises including entry and exit points will be covered, including any outside areas under the control of the premises licence holder. The system must record clear images permitting the identification of individuals, and in particular enable facial recognition images (a clear head and shoulder image) of every person entering and leaving in any light condition. The CCTV system will continually record whilst the premises are open for licensable activities and during all times when customers remain on the premises. All equipment must have a constant and accurate time and date generation. All recordings will be stored for a minimum period of 31 days with date and time stamping.





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- 25. Viewable copies of recordings will be provided on request to the Police and local authority officers as soon as is reasonably practicable, and in accordance with the Data Protection Act 2018 (or any replacement legislation). OR: A staff member from the premises who is conversant with the operation of the CCTV system, shall be on the premises at all times when the premises are open. This staff member must be able to provide an authorised officer of a responsible authority, copies of recent CCTV images or data with absolute minimum of delay when requested in accordance with the Data Protection Act 2018 (or any replacement legislation).
- 26. The applicable condition will be based on the size/location and business operation of the premises, assessed on an individual basis.
- 27. The CCTV system will be capable of downloading images to a recognisable viewable format.
- 28. There will be security measures in place to ensure the integrity of the system to prevent the tampering with, and deletion of, images.
- 29. Clear and legible notices shall be prominently displayed requesting patrons to respect the needs of local residents and businesses and to leave the vicinity as quickly and quietly as possible.
- 30. No speakers for amplification of music shall be placed on the outside of the premises or on the outside of any building forming a part of the premises. Small portable amps maybe used.
- 31. A noise-limiting device (the specification and design to be agreed with North Devon Council's Environmental Protection Team) shall be fitted so that all recorded music is channelled through the device(s). The maximum noise levels will be set by agreement in a Noise Management Plan to be submitted to and agreed by North Devon Council's Environmental Protection Team and will be reviewed from time to time as appropriate.
- 32. All outside areas must be closed and cleared of customers by 8.30 pm. Adequate notices shall be displayed to inform customers of this requirement.
- 33. All the rubbish produced by the premises shall be stored securely in a designated area or in a bin with a tight fitting lockable lid.
- 34. All waste shall be properly presented and placed out for collection. No waste or recyclable materials, including bottles, shall be moved, removed from or placed in outside areas when appropriate on the following day.
- 35. During the hours of operation of the premises, sufficient measures will be taken to remove and prevent litter and waste arising or accumulating from customers in the area immediately outside the premises. This area shall be swept and/or washed, and litter and sweepings collected and stored in accordance with the approved refuse storage arrangements by close of business.
- 36. Sufficient measures must be in place to remove litter or waste arising from customers and to prevent such litter/waste accumulating in the immediate vicinity of their premises. Where necessary adequate measures must be in place to provide customers with sufficient receptacles for the depositing of waste materials such as food wrappings, drinks containers, smoking related





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litter etc.

- 37. A sufficient number of suitable receptacles must be located in appropriate locations for the depositing of waste materials such as food wrappings, drinks containers, smoking related litter, etc. by customers.
- 38. All packaging provided with takeaway food must be marked in some way as to show its point of origin.
- 39. Where a mobile unit is regularly removed from site, steps must be taken to ensure that site is properly cleaned and that any accumulations, surface grease etc. is properly cleansed and removed from the site.
- 40. The use of lighting in the licensed premises area shall cease at 9pm hours except for health and safety or security reasons.
- 41. The maximum number of persons allowed at the premises shall not exceed 50 plus the appropriate number of staff needed to manage the site.
- 42. Seating for no less than 50 persons shall be provided in the premises at all times the premises are in operation.
- 43. The Premises Licence Holder or nominated person shall ensure that the accommodation limit(s) specified on the licence is/are not exceeded and shall be aware of the number of the people on the premises at all reasonable times. This information shall be immediately available on the request of an authorised officer of a responsible authority.
- 44. A suitable system maintained by the Gate/Site supervisor to accurately indicate the number of customers are on site and any time during licensed hours.
- 45. In respect of temporary sanitary facilities the servicing of sanitary accommodation must take place on a continuous basis throughout the event to ensure the sanitary accommodation is kept in a usable condition at all times when the public require it to be available.
- 46. In respect of temporary sanitary facilities, the removal of sewage must take place hygienically and appropriately at the conclusion of the event or as required.
- 47. In the absence of adequate daylight, artificial lighting in any area accessible to the public shall be operational whilst the public are present.
- 48. Supervisors shall be properly briefed and trained to manage queues in a safe and efficient manner.
- 49. All drinks are to be served in reusable plastic/paper/toughened glass or polycarbonate containers at the table.
- 50. Except for the sale of a bottle of wine for consumption with a meal in the (designate area of the premises), no bottles containing beverages of any kind, whether open or sealed, shall be given to





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customers on the premises whether at the bar or by staff service away from the bar.

- 51. All bar staff, supervisors and managers must be trained in the legality and procedure of alcohol sales, using the SWERCOTS on-line training pack (or equivalent), prior to undertaking the sale of alcohol and then at least every 12 months. Training shall be signed and documented. Training records must be kept on the premises and be made available for inspection and copying to an authorised officer of a responsible authority on request. The documentation relating to training should extend back to a period of three years and should specify the time, date and details of the persons both providing the training and receiving the training.
- 52. There will be in place a written age verification policy in relation to the sale or supply of alcohol, which will specify a Challenge 25 proof of age requirement. This means that staff working at the premises must ask individuals who appear to be under 25 years of age, attempting to purchase alcohol, to produce identification. The only acceptable identification documents will be: (i) A photo driving licence; (ii) A passport, (iii) An identification card carrying the PASS hologram. Unless such identification is produced the sale of alcohol must be refused. This policy will include documented steps taken to prevent adults from purchasing alcohol for or on behalf of children under 18 years old.
- 53. The premises shall display prominent signage indicating in all areas where alcohol is located, that a Challenge 25 scheme is in operation.
- 54. An alcohol sales refusal register shall be kept at the premises and be maintained to include details of all alcohol sales refused. The register will include: (i) the date and time of refusal; (ii) the reason for refusal; (iii) details of the person refusing the sale; (iv) description of the customer; (v) any other relevant observations. The refusals register will be made available for inspection and copying on request of an authorised officer of a responsible authority. All entries must be made within 24 hours of the refusal.

ANNEXE 4 - PLANS

Copy attached to Licence.





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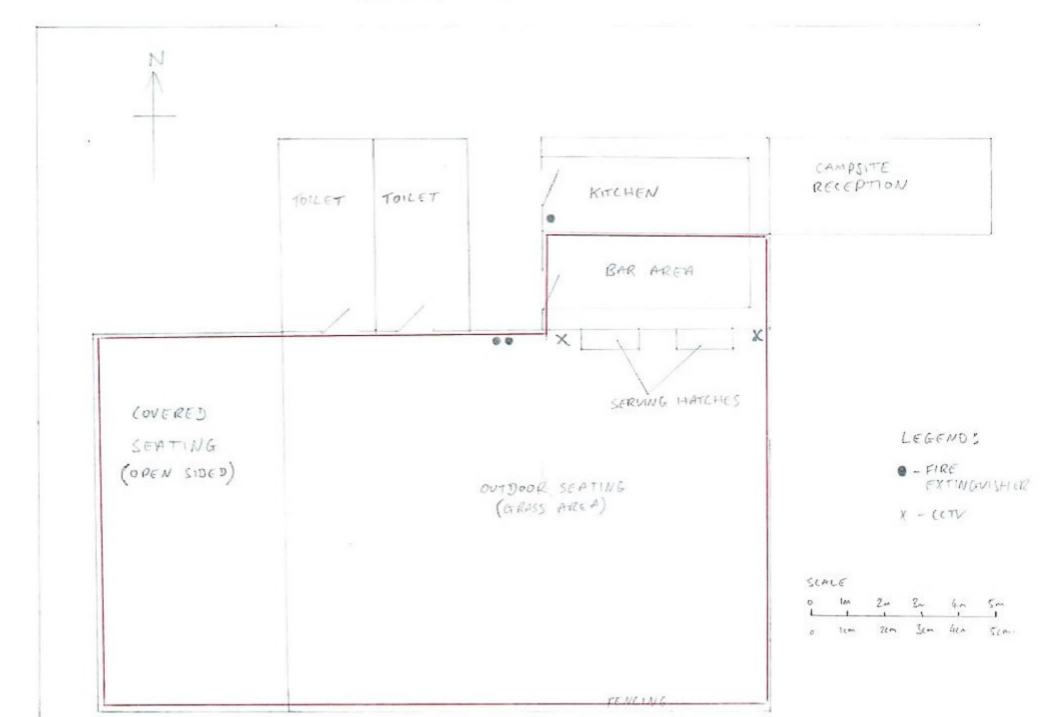
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Licence issued on 19 May 2022

Signature of Authorised Officer

Nina Lake

Nina Lake
Head of Environmental Health & Housing





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Premises Details

POSTAL ADDRESS OF PREMISES, OR IF NONE, ORDNANCE SURVEY MAP REFERENCE OR DESCRIPTION

Freshwell Camping

Moor Lane, Croyde, Devon, EX33 1NU.

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- the supply of alcohol

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Activity (and Area if applicable) Description Time From Time To

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THE OPENING HOURS OF THE PREMISES

Description Time From Time To

Monday to Sunday 8:00am 8:30pm

WHERE THE LICENCE AUTHORISES SUPPLIES OF ALCOHOL WHETHER THESE ARE ON AND / OR OFF SUPPLIES

- J. Supply of alcohol for consumption ON and OFF the premises

NAME, (REGISTERED) ADDRESS OF HOLDER OF PREMISES LICENCE

Michael Charles Symonds

2 Churchford Road, Knowle, Braunton, Devon, EX33 2LT.

REGISTERED NUMBER OF HOLDER, FOR EXAMPLE COMPANY NUMBER, CHARITY NUMBER (WHERE APPLICABLE)

NAME OF DESIGNATED PREMISES SUPERVISOR WHERE THE PREMISES LICENCE AUTHORISES THE SUPPLY OF ALCOHOL

Michael Charles SYMONDS

STATE WHETHER ACCESS TO THE PREMISES BY CHILDREN IS RESTRICTED OR PROHIBITED

Access is restricted only under the terms of the Licensing Act 2003



Licensing Act 2003

Premises Licence Summary

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Licence issued on 19 May 2022

Signature of Authorised Officer

Nlahe

Nina Lake Head of Environmental Health & Housing